

MEET THE NEW FAREBOX



WAYS TO PAY

- 1 TAP CARDS**
With an activated Smart Ride Card or Smart Ride Ticket, tap the target reader.
- 2 SWIPE CARDS**
Swipe left to right with the magnetic strip on the bottom.
- 3 INSERT COINS**
Insert coins into the slot to pay your fare.
- 4 INSERT BILLS**
Insert unfolded bills into the bill slot to pay your fare.
- 5 SCAN PHONE**
With your mobile ticket activated through the Smart Ride App, scan the QR code on the barcode reader.

Easily pay your Metro Bus fares on the go as well as at home using our online pass purchasing option or the Metro Bus Smart Ride mobile app!

BOARD SMARTER

BOARDING THE BUS IS A BREEZE WITH OUR NEW FAREBOX

In late 2020, Metro Bus will introduce new fareboxes, Smart Ride Cards, the Smart Ride App and Smart Ride Tickets. These options offer easy, convenient, cash-free fare paying options.

Most existing passes will be replaced. Please use current passes, change cards and tokens before new fareboxes are installed. Most magnetic strip passes will no longer be valid after the changes.

Free, unlimited transfers within two hours of paying your fare will still be offered when using the Smart Ride Card, but you will no longer need a transfer ticket.

METRO BUS
the people picker-uppers.

320.251.1499
ridemetrobus.com



#SafeReliableFriendly

SMARTRIDE

GOOD FOR TRAVEL ON ALL METRO BUS SERVICES AND NORTHSTAR LINK



Q WHAT OPTIONS WILL BE AVAILABLE FOR PAYING FARES?

A: Fares can be paid with the Smart Ride Card, Smart Ride App, Smart Ride Tickets or cash (exact fare recommended, no change available).

Q AM I ABLE TO PAY FOR MORE THAN ONE FARE?

A: Yes, with Stored Ride Passes and Stored Value you are able to pay for multiple fares.

Q WILL WE STILL BE ABLE TO GET TRANSFERS?

A: Yes, the Smart Ride Card automatically codes one, and only one, transfer per trip. We encourage passengers to get a separate Smart Ride Card for each family/group member. Transfers are not available for other methods of payment such as cash or the Smart Ride App. Customers with 31-Day, 7-Day or 1-Day Passes never need to pay for transfers.

Q IS THE CARD FREE?

A: The Smart Ride Card costs \$3 but is free during the promotional period. Stay tuned for the dates of the promotional period!

Q DO I NEED A SMART RIDE CARD?

A: Other options will be available but the Smart Ride Card is the most versatile option.

Q WHAT HAPPENS IF I LOSE MY SMART RIDE CARD?

A: Metro Bus is not responsible for lost or stolen cards. You will have to pay \$3 for a new card. If your Smart Ride Card was registered, passes and value can be transferred to a new card.

Q WHAT IF I DO NOT HAVE A SMART RIDE CARD?

A: Smart Ride Cards will be available at the Metro Bus Transit Center and Mobility Training Center. They will also be available for purchase and delivery at ridemetrobus.com. You can also pay your fare using the Smart Ride App, cash or a Smart Ride Ticket.

Q DO I NEED TO MAKE AN ACCOUNT TO USE THE SMART RIDE CARD OR MOBILE TICKETING?

A: You do not need to create an account to use the Smart Ride Card but it is recommended that you create a free account for security reasons. Using mobile ticketing on the Smart Ride App does require creating an account.

Q WHAT WILL THE METRO BUS SMART RIDE APP BE ABLE TO DO?

A: The Smart Ride App will have mobile ticketing options, real-time bus information for Fixed Routes and a Trip Planner tool.

Q WHERE CAN I LEARN MORE ABOUT THE NEW FAREBOXES, SMART RIDE CARD AND SMART RIDE APP?

A: Visit ridemetrobus.com/home/smart-ride/ for the most up-to-date information. Follow @StCloudMetroBus on Facebook and @scmetrobus on Twitter for new developments.