

DIAL-A-RIDE



Service for people with disabilities

Dial-a-Ride is a shared ride service for individuals with disabilities who are unable to ride Fixed Route buses & require door-through-door driver-assisted service. Advanced reservations required.

Users must complete a certification process before using the service.

HOW TO APPLY

- 1) Obtain application from ridemetrobust.com or by calling **320.252.1010**. Specific details about the certification process are provided in the application. Accessible formats are available upon request.
- 2) After your application has been received, an in-person interview will be scheduled. The interview may include a physical and/or cognitive assessment.
- 3) Eligibility for Dial-a-Ride is a transportation decision, not a medical one. Determinations are based not on the presence of a disability, but on the effect the disability has on an individual's capacity to use Fixed Route bus service. Perceived inconvenience, real inconveniences or simply a desire not to use accessible Fixed Route bus service, are not criteria for eligibility.
- 4) Recertification is required every three years.

320.251.RIDE(7433)
ridemetrobust.com

METRO BUS
the people picker-uppers.



Metro Bus operates public transit bus service in St. Cloud, Sartell, Sauk Rapids & Waite Park.

HOURS OF SERVICE

Comparable Hours to Fixed Route

Complementary paratransit service is available within $\frac{3}{4}$ of a mile of all fixed routes seven days a week.

Dial-a-Ride operates comparable hours to Fixed Route. Specific times vary by geographic area.

There is no service on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, & Christmas Day. Service ends early on Christmas Eve.

FARES

Cash | 10-Ride Pass | 31-Day Pass

Passes are available for purchase online, at the Metro Bus Transit Center or major grocery stores. personal care attendants (PCAs) ride free. For current fare prices, visit ridemetrobus.com

LEARN HOW TO RIDE THE FIXED ROUTE BUS

Free specialized training for anyone, including seniors, people with disabilities & those with limited English skills.

Metro Bus Mobility Training Center
320.529.4497