

The St Cloud Metro Bus Rider Advisory Committee (RAC) held a meeting on Tuesday, October 18, 2016 at 12:00 p.m. at the Mobility Training Center, 700 W. St. Germain St., St Cloud, MN

The following individuals were in attendance: Luke Hartog, Jenny Svihel, Bruce Benner, Brenda Severson, Janice Sims, Suzanne Driessen, David Williamsen, Nate Ramacher, Berta Hartig, Debbie Anderson, and Kim Hoff.

1. Welcome:

Debbie welcomed new committee members, Luke Hartog, Bruce Benner and Jenny Svihel, and asked everyone to introduce themselves.

Bruce commented on Route 33. There are problems from Grace McDowell to Cash Wise or Crossroads. Also, problems walking to/from Sav A Lot. A lot of people use mobility aids. Debbie stated that Operations staff typically does a presentation at this meeting but there is a MN Public Transit Association conference this month, so a lot of staff are attending that. Debbie will add New Route Review as part of future New Business.

Debbie stated that we do sell the Go To Passes at the Transit Center. They can be recharged via the computer or phone.

Jenny commented people are upset about 6/7 not coming into the Transit Center at the right time in order to make transfers. Debbie explained how to understand time points on schedules and why drivers may pull over and sit sometimes while on a route.

Debbie mentioned if committee members notice anything that needs repair, vandalism etc., they should send Debbie a picture and she will forward it to Operations staff.

2. Old Business:

We have a rider advisory committee email (rac@stcloudmtc.com). This is another avenue for the public to email to the rider advisory committee.

We need to order more business cards for RAC members.

3. New Business:

Berta showed the new website and explained how to use the trip planner and went briefly through the website.

4. Adjournment: The meeting adjourned at 1:03 p.m.