

The St Cloud Metro Bus Rider Advisory Committee (RAC) held a meeting on Tuesday, August 16, 2016 at 12:00 p.m. at the Mobility Training Center, 700 W. St. Germain St., St Cloud, MN

The following individuals were in attendance: Brenda Severson, Suzanne Driessen, Karen Maruska, David Williamsen, Debbie Anderson, Kim Hoff, and Tom Cruikshank.

1. Welcome:

Mary Braun had to resign due to a job promotion. Discussion was held regarding the time of the meeting. Karen has conflicts with the noon meeting. David will check with Wacosa about coming into work late. An 8 a.m. time was discussed.

2. Old Business:

RAC Email: Nothing new came in.

3. New Business:

a. Greater MN Transit Investment Plan. Debbie encouraged RAC members to attend. The meeting will be held on Monday, August 29 from 1 -3 p.m. at the MNDot offices in St Cloud. Tom explained what will happen at the meeting.

b. Ride-A-Longs – New service starts Sunday August 21. The past month we had ride-a-longs on Tuesday's, Thursday's and Saturday's at varied times. We had 291 people ride during these days. Kim discussed some of the feedback received during the ride-a-longs. This was the first time we had ever done them.

c. Bus Stop Info Sign – Debbie presented pictures of new bus stop signs. New maps with the new route are posted on the signs and the numbers on the signs have been changed. We had to install 118 new signs that were different. Schedules are being replaced at all 43 outlets in the community. Transfers are now good for 2 hours (unlimited use). Website should be live on August 21 with a trip planner. Berta is working on a new system map. There was discussion on where buses will park at SCSU because more routes are going in/out of campus now at both the beginning and end of their route, so could be confusing to people which bus to get on.

d. New Rider Advisory Member-Fixed Route - Talked about possibilities of a new RAC member. If anyone knows of somebody that might be interested in serving on the board, give Debbie a call.

e. Open Discussion – Brenda asked about the travel training videos. They are still working on them. Instead of one 12 minute video, they have broken them into smaller different segments.

FTA (Federal Transit Administration) audit was held in July. Debbie said it went very well. We haven't received the final input yet, anticipating by the end of August. Tom mentioned we will need to make some minor policy changes.

4. Adjournment: The meeting adjourned at 12:58 p.m.