

PASSENGER SAFETY

Aisle and seat protocol — Keep arms, legs and personal items out of the aisle and keep feet off of the seats. You may stand in the aisle if a seat is not available, but do not stand in the stairwells.

Food and drink — Eating is not allowed. You may drink from a screw-top mug or bottle.

Be courteous and respectful— Use earphones to listen to your radio. No loud or offensive language. No smoking on buses or on Metro Bus property, including the Transit Center.

Personal items — What's allowed: Two grocery bags per passenger; strollers (folded prior to boarding); and certified assistive animals. What's not allowed: Firearms and other weapons; and wearing Rollerblades or in-line skates on the bus.

Talking to the driver — You may ask your bus driver questions; however, please refrain from carrying on a conversation when the bus is in motion.

PASSES ARE A CONVENIENT AND MONEY-SAVING WAY TO RIDE

When you buy a 1-, 7- or 31-Day Pass, you do not need to request a transfer ticket. Up to two children (five and younger) ride FREE when accompanied by a paid fare.

- **Cash Fare** — Pay on the bus. Drivers do not carry change. Instead, the credit is issued in the form of electronic change cards. These change cards can be used for future fares, but cannot be exchanged for cash. Transfers require another fare.
- **Bus Tokens** — Purchase at Transit Center only.
- **10-Ride Card** — Available at the Transit Center and major grocery stores. Valid for 10 rides, anytime.
- **1-Day Pass** — Available on the bus only. Good for unlimited rides in one day.
- **31-Day & 7-Day Passes** — Available at the Transit Center and major grocery stores. Good for unlimited rides during 7 or 31 consecutive days. Activates the first time it's used.
- **Transfers** — Available on the bus only.
- **Reduced Fares** — Seniors and eligible people with disabilities pay a half-fare, and a reduced transfer fare during off-peak hours. (Senior Citizens 65 & over, Freedom Card or Medicare Cards or other eligible cardholders.) For information about Freedom Cards, call 251.1499, ext. 119. Reduced Fare 10-Ride Cards are available at the Transit Center.

*Off-peak hours: Monday - Friday 8:40 a.m. - 3:40 p.m. and 5:40 p.m. - 10:15 p.m.
Saturday & Sunday: All day*

FIXED ROUTE RIDERS GUIDE

Transit Center Hours

501 1st St. So. Downtown St. Cloud
(Across from Wells Fargo)

Monday - Friday: 5:15 a.m. - 10:00 p.m.

Saturday: 7:45 a.m. - 7:45 p.m.

Sunday: 8:45 a.m. - 7:45 p.m.

Holidays: Closed all day: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. Closes early: Christmas Eve.

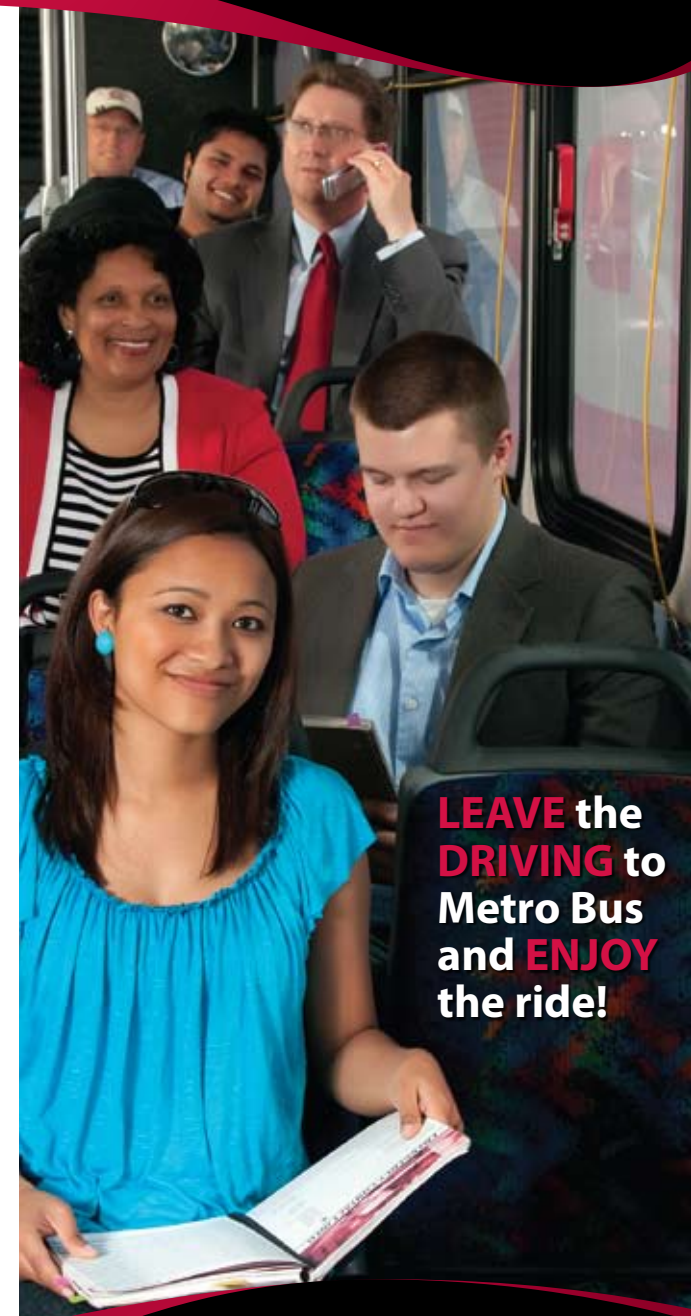
General Information Numbers

Schedule Information	320.251.RIDE (7433)
Lost and Found	320.251.RIDE (7433)
Metro Bus Dial-a-Ride	320.252.1010
Customer Comments	320.251.1499, ext. 119
Administration	320.251.1499

METRO BUS
the people picker uppers.

665 Franklin Avenue NE, St. Cloud, MN 56304

ridemetrobus.com



LEAVE the DRIVING to Metro Bus and ENJOY the ride!

METRO BUS
the people picker uppers.

WHAT IS FIXED ROUTE



Metro Bus offers public transit services based on set schedules and set routes in St. Cloud, Sartell, Sauk Rapids and Waite Park.

HOW TO CATCH THE BUS

You must use a bus stop when waiting for or exiting the bus. Please have your fare ready when boarding the bus.

If you are using a bus shelter, step out of the shelter as the bus approaches so the driver can see you. Stand back from the curb until the bus comes to a complete stop.

Please be at your bus stop five minutes early to make sure you catch your bus.

Before you get on the bus, check the route name displayed on its marquee (located on the side of bus above the window next to the door) to be sure it's the bus you want. Several different bus routes may travel down the same street.



HOW TO BOARD AND DEBOARD

- **Watch your step** — Our buses can kneel down to make your first step easier. If you need this assistance, just ask the driver.
- **Pay your fare** — First fares and transfers may be paid in coins, bills or one of several types of passes.
- **Take a seat** — Remain seated while the bus is moving. Please leave the front seats open for seniors and people who have disabilities. You may stand if a seat is not available.
- **Pull the cord** — About one block before your stop, pull the cord located along or above the windows. Remain seated until the bus comes to a complete stop. If you need to cross the street, please wait until the bus drives away. For your safety, never cross in front of a bus.

Bike & Board — Obtain a bike and board permit from the Transit Center for only \$1. Permits are issued after completing a brief training and signing a release form. Bicycle riders must be at least 12 years of age to use the bike and board rack, unless accompanied by a permit-carrying adult.

HOW TO PLAN YOUR TRIP

“How to Ride” video, current fares, schedules, and route changes and major detours are posted on ridemetrobus.com.

- 1 Start by reviewing bus schedules and maps. Individual route schedules and maps are available on all buses, at the Transit Center, or online at ridemetrobus.com. System route maps are available at the Transit Center for a small fee or online for free. Bus stops are shown on route maps.
- 2 Find the route closest to the starting point of your trip, then locate the route closest to your destination and determine what time you want to arrive there. If your starting point and destination aren't on the same route, you may need to transfer to a different route that goes to your destination.
- 3 Transfers may be made at any point along a bus route. Transfers are valid for 60 minutes and must be requested and paid for when boarding the first bus. Pass holders do not have to request a transfer. Major transfer hubs include the Transit Center, Crossroads Shopping Center and Cub West/Wal-Mart.

To determine your transfer time, match the timepoint location on your first route schedule to the same location on your second route schedule. It may be necessary to wait up to 45 minutes for a connecting route. Transfers from Metro Bus Fixed Route are not valid on the Metro Bus Dial-a-Ride buses.

**NEED MORE HELP LEARNING HOW TO RIDE?
Call 251.1499 ext. 119 for free travel training**

Metro Bus Fixed Route is accessible to everyone.

Lifts or ramps, as well as two secured wheelchair spaces, are available for those using mobility aids. Seniors and people with disabilities enjoy priority seating.

